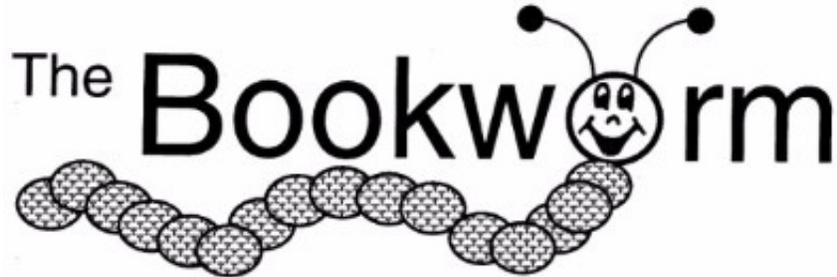


From: The Bookworm at Loveland Centre info@bookwormomaha.com
Subject: Getting Through Coronavirus as a Community
Date: March 15, 2020 at 4:24 PM
To: johnheaston@thereader.com



The Bookworm's action plan for COVID-19. Learn more about our new delivery options including no-contact delivery.

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Dear Friends,

We are writing to keep you updated on The Bookworm's plans for COVID-19 (coronavirus) as well as address any questions you may have regarding our operations, delivery options, and more.

First and foremost, our hearts go out to those in our community and beyond that have been impacted by the virus. The health and well-being of our booksellers, customers, and authors are of greatest importance and we will continually review and update our actions in accordance with new information from the [CDC](#) and local authorities.

Currently we are open our [regular hours](#). We're increasing cleaning of surfaces, credit card terminals, bathrooms, door handles, etc. Plus our booksellers are washing their hands frequently and we encourage our guests to do the same.

In the coming days we'll also be sharing more book suggestions by our website, email blasts, and social media. We want to keep you inspired with all the great books new and old you have yet to discover! And in order to make sure readers are still getting the books they need—to escape, broaden your horizons, or take your mind off things—we are implementing the following delivery options:

Shipping

We will continue to ship books both locally and anywhere in the country. For orders over \$100, shipping will be free of charge, and for all other orders, we'll deduct \$2 off the normal shipping fee. Please shop our [website](#) (fastest and open 24/7!) or [call](#) to place your order.

Courier Delivery

We will offer free contact-less delivery on orders over \$30 to the following zip codes initially: 68106, 68114, 68124, 68132, 68144, 68154. We may make adjustments to the zip codes with free delivery later. We plan to deliver 3 days a week with the delivery day at the discretion of The Bookworm to best service the most customers as possible. On our [website](#), please select at checkout "Courier Delivery."

Curbside Pick-up

We are happy to deliver your purchases to you at the curb. Place and pay for your order by phone or our [website](#) first. Once confirmed as in-stock by our booksellers, we'll have your order ready! Just give us a call upon your arrival, let us know your car's make/model and color, and we'll run the delivery out (please, no payment at the car... credit card pre-pay to minimize contact). On our [website](#), please select at checkout "Curbside Pick-up."

All independent, brick-and-mortar businesses will be challenged during this epidemic. It is times like these where we feel grateful for our Bookworm family of customers and booksellers, and we cannot thank you enough for your continued loyalty. Other ways you can support The Bookworm:

Audiobooks

If you prefer to listen to your books, please use Libro.fm, a phone app / website like Audible, but our store gets a small portion of the proceeds. This [link](#) will take you to the Libro website, and you will receive special offers if you use the code

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SHOPBOOKSTORESNOW.

Gift Cards

Gift cards are a great way to help us keep the lights on and you can redeem them at any time. Surprise a friend with a gift card by phone/email, and we'll be ready to be their personal shopper! Buy online and we'll mail the gift card for free!

We are happy to be your personal shopper and can suggest new games and puzzles to discover, assemble an assortment of greeting cards so you can remain in touch with friends and loved ones, or suggest gift ideas we can send directly to your recipients to spark some joy in these challenging times. Just give us a ring at (402) 392-2877 or email us at info@bookwormomaha.com and we'll discuss your needs and get the goods to you in one of the aforementioned distribution methods.

From our family to yours, we wish for the best in these challenging times and for the health and well-being of our booksellers, customers, and authors. We're grateful for the decades of joy The Bookworm has brought to our lives and know this challenging time is just a bump in the road.

- Phil and Beth Black

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